

## Withdrawal from contract

**Consumer's information:**

Name and surname: .....

Address: .....

Tel. contact: .....

E-mail: .....

I here by withdraw in compliance to § 8 Act No. 102/2014 about protection of consumer's rights when selling the goods or services by distance or off-premises contract from contract concluded with seller:

Business name: PARTICLE s.r.o.

Reg. registered in the Commercial Register of Banská Bystrica District Cour, Section: Sro,  
File No. 27127/S

Registered Office: Kolonáda 4490/18, 984 01 Lučenec

Reg. No.: 47,858,541

Tax No.: 2024128172

VAT No.: SK2024128172

Represented by: Erik Susztay, Executive Manager

Viktor Mužila, Executive Manager

Mail: [info@particlepeptides.com](mailto:info@particlepeptides.com)

that was concluded based on the order from date ..... and confirmation of order from .....

I return the product (exact name and code of product according to website [www.particlepeptides.com](http://www.particlepeptides.com)):

.....,

That was delivered to me on .....

The consumer may send back the goods, that is not damaged, destroyed or otherwise worn out, because of the treatment beyond the handling of the goods other than what is necessary to establish the nature, characteristics and functioning of the goods. The consumer shall be liable for any diminished value of the goods resulting from the handling of the goods other than what is necessary to establish the nature, characteristics and functioning of the goods.

The seller shall reimburse all payments received from consumer using the same means of payment as the consumer used for the initial transaction.

In ....., on .....

.....

Consumer's signature

## Guidance for withdrawal from contract

### Right to withdraw from contract

You have a right to withdraw from contract without giving any reason within 14 days from delivering the goods.

You don't have a right to withdraw from contract, subject to which is supply of sealed goods which are not suitable for return due to health protection or hygiene reasons and were unsealed after delivery in compliance to § 6 letter d) Act No. 102/2014.

The consumer shall inform the seller of his decision to withdraw from contract by letter send to PARTICLE s.r.o., Kolonáda 4490/18, 984 01 Lučenec or e-mail to [info@particlepeptides.com](mailto:info@particlepeptides.com). The consumer may also use the model withdrawal form from website [www.particlepeptides.com](http://www.particlepeptides.com).

The consumer shall have exercised his right of withdrawal within the withdrawal period if the communication concerning the exercise of the right of withdrawal is sent by the consumer before that period has expired.

In case of withdrawal from contract the consumer shall pay the costs for returning goods to seller and in case of long distance contract also the costs for returning goods that considering the nature of goods can not be delivered by post.

### Consequences of withdrawal from contract

The seller shall reimburse all payments received from consumer, including, if applicable, the costs of delivery and other costs and fees without undue delay and in any event not later than 14 days from the day on which he is informed of the consumer's decision to withdraw from contract. The trader shall carry out the reimbursement referred to in the first subparagraph using the same means of payment as the consumer used for the initial transaction, unless the consumer has expressly agreed otherwise and provided that the consumer does not incur fees as a result of such reimbursement.

The seller shall not be required to reimburse the supplementary costs, if the consumer has expressly opted for a type of delivery other than the least expensive type of standard delivery offered by the trader.